Mayor William I. May, Jr.

## **CITY OF FRANKFORT**

## **Sewer Department Quarterly Newsletter**

Commissioners
Lynn Bowers
Kathy Carter
Andrew S. Layson
Rodney S. Williams

Issue 1, March 2005

#### **Sewer Department Briefs City Commission**

On March 17, 2005, the Frankfort Sewer Department provided a "State of the Sewer Department" briefing to the City Commission. The purpose of the briefing was to update the City Commission on the status of various programs and projects that are currently being undertaken by the Sewer Department.

Sanitary Sewer System (SSS) Update. In March, 2000, the Sewer Department awarded a contract to Quest Engineers to provide consulting services for evaluating the Sanitary Sewer System and recommended system improvements to address the inflow/infiltration problem affecting the system. To date, Quest has identified a variety of problems within the collection system that must be addressed. The problems have ranged in single point pipe repairs and manhole repairs to major projects costing several million dollars.

Combined Sewer System (CSS) Update. In September, 2001, the Sewer Department awarded a contract to Strand Associates to provide consulting services to prepare a Long-Term Control Plan for the combined sewers and assist the Sewer Department with regulatory issues associated with the combined sewers. This process is ongoing, and we recently eliminated one of the Sewer Department's Combined Sewer Overflow locations. The Sewer Department is currently in the process of evaluating additional CSOs to obtain a better understanding of their function and determine whether additional CSOs can be eliminated.

Pump Station Evaluation Update. In May, 2003, the Sewer Department awarded a contract to Quest Engineers to provide consulting services to evaluate the sewage pump stations in the collection system. Quest has completed the evaluations of the largest stations and is progressing down to the smaller stations. The average age of the Department's stations is 20 to 25 years old. This contract is assisting the Department in being proactive in identifying pump station deficiencies before they become a significant operational problem.

Geographic Information System (GIS) Update. The Sewer Department is continuing to build a GIS system with the assistance of FMSM Engineers. At this time, we are approximately 60 percent complete with date collection. Completion of the GIS database will provide the Sewer Department with an extremely powerful tool to more effectively manage the collection system.

The next step for the Sewer Department is to prioritize the projects that have been identified. After the Sewer Department has the projects prioritized, a program that balances that program with the ability of the Sewer Department to fund the improvements must be developed.

### **Taking Care of Business** (excerpts from customer letters and phone calls):

- ⇒ "I would like to take this opportunity to express my thanks to the following employees for their assistance with a sewer problem—J.B. Satterwhite, David Stivers, Terry Hopper, Tim Puckett, Melanie Hockensmith and Bernard Woods. They all were very professional and eager to answer my questions. Without their assistance in finding and cleaning the clog near the property line, I am sure I would have had a flooded bathroom."-John Mynhier of Bamboo Drive.
- ⇒ "We have had sewer problems for several years and thought the vacant lot next to ours was partially to blame. I was impressed by the response from the department and the thoroughness of their investigation. It is truly nice to see that the City will go the extra mile to help. What I expected was a slow response and an off-handed investigation, if any. The sewer guys were out at the property for two days and used every tool and technique at their disposal to determine the cause. Although the repair will be costly, I am confident that it is necessary and that with the help of the sewer department, we have eliminated all doubts that it needs to be done. My thanks and compliments to the professionalism and courtesy of Terry Hopper, Dewey Willard, J.B. Satterwhite, David Stivers, Tim Puckett, Daniel Fey, Melanie Hockensmith, and Robert Barker." Chef Akhila Klein, Kentucky Catering.



## EMPLOYEE OF THE QUARTER AWARD

The Sewer Department recently instituted an Employee of the Quarter Award. The award was created to recognize an employee each quarter that provides excellent service to our customers or an employee that has exhibited outstanding performance in the execution of their duties.

The recipient of this award for the first quarter of 2005 is Melanie
Hockensmith. She has been employed with the department since November, 2004 as a collection system laborer.

The Department received several compliments from the public on her performance.

FSD Contact Information Monday—Friday 8:00 a.m.—4:30 p.m.

Phone: (502) 875-2448 Fax: (502) 223-7857

- William R. Scalf, Jr., P.E. Director
- Robert Barker, Deputy for Collection System Operations & Expansion
- Robert Oerther, Deputy Director of Operations
- Robert Peterson, Staff Engineer
- Carol Atha, Administrative Aide
- Lisa Hockensmith, Office Asst.

Visit our website at: www.cityoffrankfortky.com

## Expanding our knowledge and expertise to serve our community better . . .

- Feb. 8 (Chip Gill, Melanie Hockensmith, Terry Hopper and Mark Pardi) KY Transportation Center "Traffic Management Through Signals, Signs, and Markings" in Lexington, KY.
- Feb 10 (T.J. Gaines, Melanie Hockensmith, Terry Hopper, Fred Loman, Tim Puckett and David Stivers) KY Transportation Center "Work Zone Traffic Control" in Mt. Olivet, KY.
- Feb 22 (Lisa Hockensmith) Microsoft Excel Seminar in Lexington, KY
- Feb 22-26 (Chip Gill, Robert Barker, Robert Peterson, Danny Hammond, J.B. Satterwhite, and Dewey Willard) 2005 Pumper & Cleaner Environmental Expo in Nashville, TN.
- March 1 (Fred Loman and Mark Pardi) Fundamentals of Erosion Protection & Sediment Control sponsored by the KY Division of Water and the KY Division of Conversation in Louisville, KY.
- March 19 (Lisa Hockensmith) Business Grammar and Proofreading Seminar in Louisville, KY.
- March 20-24 (Robert Barker, Stanley Green, Glen Sanford, Daniel Fey, Robert Oerther and Willett Lee).
   Annual Wastewater Operators Conference in Owensboro, KY.
- March 30 (Bill Scalf) MS4 Workshop at the KY Transportation Cabinet in Frankfort, KY.

### Welcome on Board . . .

• *Tim Puckett* joined our department as a Collection System Maintenance Laborer in January. He lives in Franklin County and was employed fifteen years at Lee Brick and Block Company.

## Congratulations to . . .

• Carol Atha and Chip Gill for renewal of their notaries in March through the Commonwealth of Kentucky.

# Focus on Jeff Hamblen Plant Operator II



Jeff began his employment with the City in September, 1994 as a plant operator I.

He successfully passed the plant operator II certification through the KY Division of Water in 1997. Jeff assists in the daily operation and maintenance of the wastewater treatment plant. He also inspects and monitors various pumps, charts, gauges and motors. Jeff also assists in the maintenance of the plant grounds.

He has two children—Whitney, age 19 and Rachael. Age 17. He is a member of the Odd Fellows Lodge, Masonic Lodge, Kosair Shriners, and vice-president of the Central Kentucky Rider's Motorcycle Club. Jeff enjoys sports of all kinds especially watching his daughter, Rachael play soccer and basketball at Frankfort High School. He is an avid motorcycle rider.

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Frankfort Sewer Department 1200 Kentucky Avenue Frankfort, KY 40601

ADDRESS CORRECTION REQUESTED